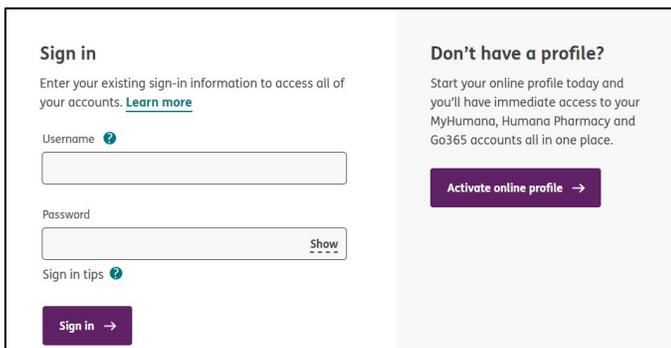
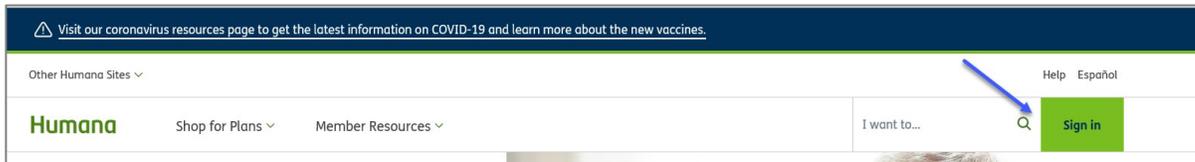


Accessing NABIP and Transferring NABIP Scores

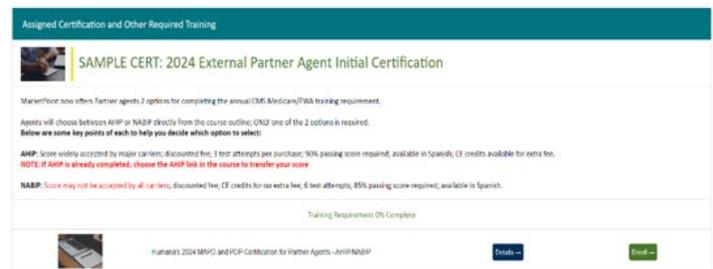
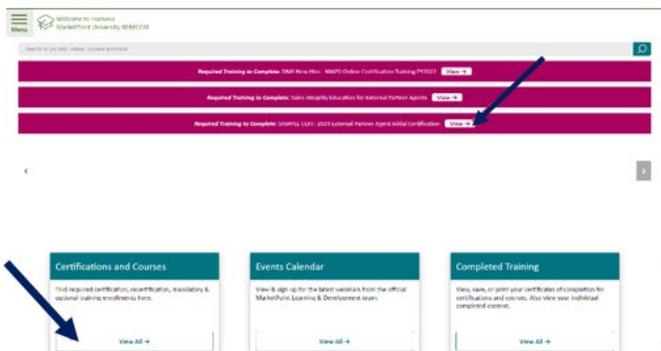
PURPOSE: This job aid will assist agents with accessing NABIP from Humana MarketPoint University (HMU) and transferring their NABIP scores to the Humana Certification or Recertification course enrollment.

How to Access NABIP and Transfer Your NABIP Score to Humana

To transfer a NABIP (formerly NAHU) score you must be enrolled in a Humana Certification or Recertification course located on Humana MarketPoint University. You can access Humana MarketPoint University from the **Humana Vantage Agent Portal**.



Once logged in on Humana MarketPoint University, you will access your assigned Certification or Recertification training through the alert banner on the homepage. You can also navigate to this by selecting View All under the Certifications & Courses section. From the Assigned Training section, you will Enroll In or Launch the course to begin or continue.

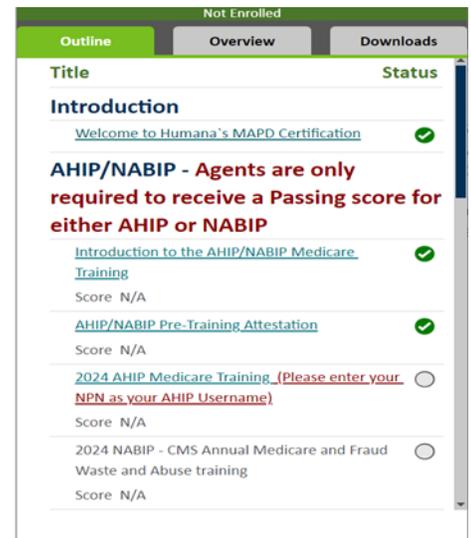


Accessing NABIP and Transferring Scores

NOTE: Make sure you are logged out of NABIP before clicking the “NABIP” link and that pop-up blockers are turned off.

If you are a first-time NABIP user, you will need to create an account. Returning Agents will log in using their NABIP login credentials.

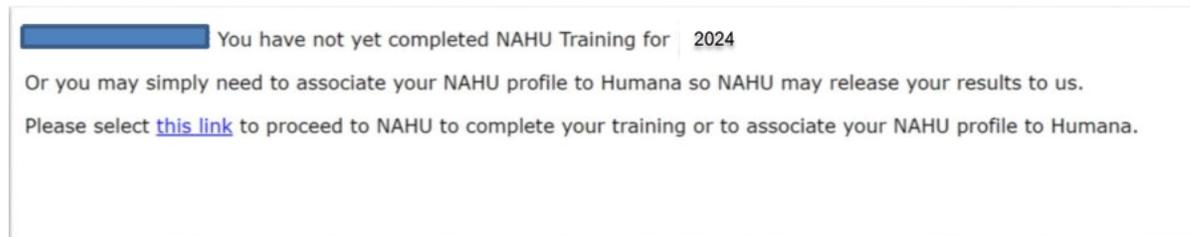
NOTE: You only need to register once. If you leave and come back, just enter your NABIP login credentials.



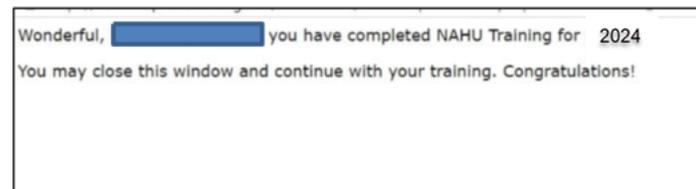
Not Enrolled		
Outline	Overview	Downloads
Title	Status	
Introduction		
Welcome to Humana's MAPD Certification	✓	
AHIP/NABIP - Agents are only required to receive a Passing score for either AHIP or NABIP		
Introduction to the AHIP/NABIP Medicare Training	✓	
Score N/A		
AHIP/NABIP Pre-Training Attestation	✓	
Score N/A		
2024 AHIP Medicare Training (Please enter your NPN as your AHIP Username)	<input type="radio"/>	
Score N/A		
2024 NABIP - CMS Annual Medicare and Fraud Waste and Abuse training	<input type="radio"/>	
Score N/A		

Looking for NABIP Scores

Once signed into NABIP, the system will look to see if the current plan year course has been successfully completed within six attempts (even if completed outside of Humana).



If NABIP is already complete, the test score will automatically be sent to Humana and the following message will be received.



Click the “Return to outline” button at the bottom of the page to return to the course outline.

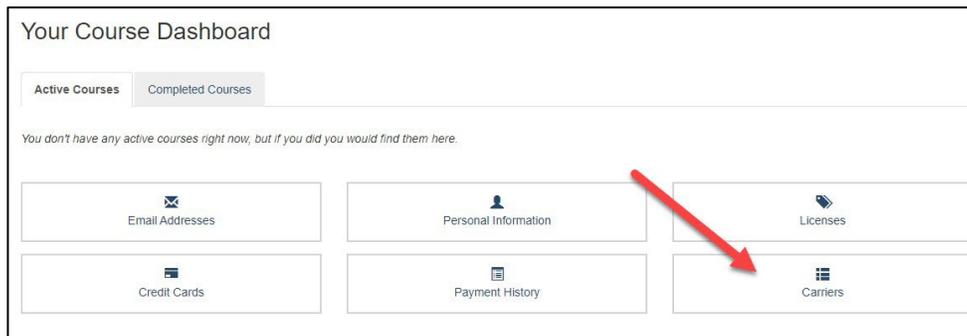
The NABIP score and status will be posted, allowing you to proceed.

Accessing NABIP and Transferring Scores

If NABIP is already completed, but the score is not transferring

If you have successfully completed NABIP for the current plan year by passing the exam within six (6) test attempts but the score is not transferring, you **will NOT be required** to retake the training. Score transfer is dependent on the NPN and having Humana listed as an assigned carrier. Check to make sure the NPN is entered correctly on your NABIP profile and that Humana is listed as a carrier.

Checking the carriers associated to your NABIP profile can be done from My Accounts - My Certificates, CEs and Carriers - Your Course Dashboard.

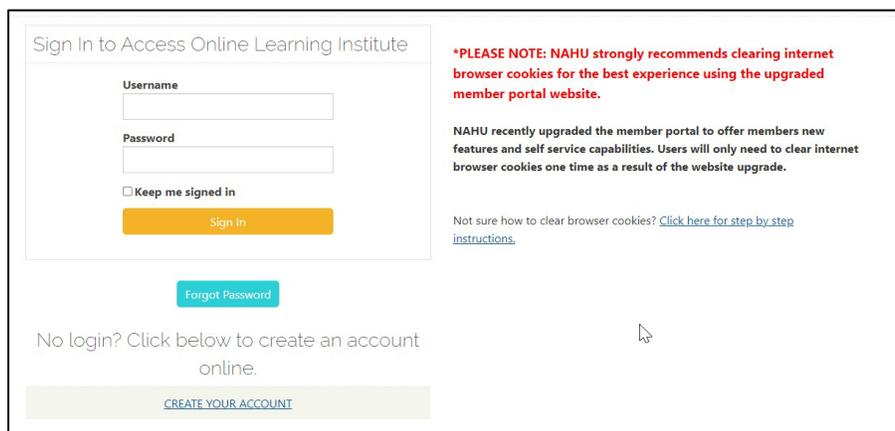


If all the information is correct but the score will not transfer, please email MarketPointTraining@humana.com with your full name and SAN number. Please allow one business day for the MarketPoint Training Team to transfer the score.

If NABIP has not yet been completed, you will be redirected to the NABIP website.

- *Already have an NABIP account?* Login using your NABIP login credentials.
- *New to NABIP?* Once the course is added to your **Cart**, you will then need to **Create a New Account**.

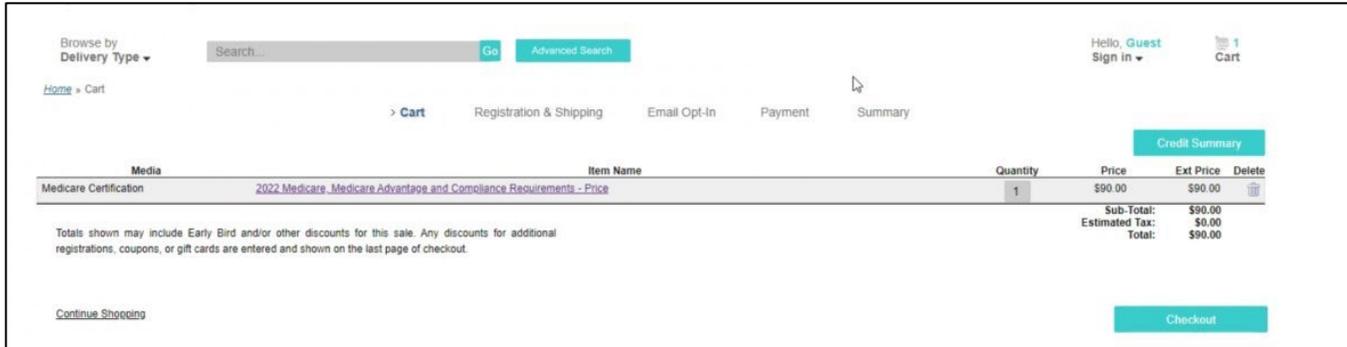
NOTE - Once the account is created, you will need to click on the **Cart** icon again to review and continue enroll in the Medicare training.



Title	Status
Introduction	
How to Complete Humana's Recertification	<input type="radio"/>
NABIP - Access Training or Transfer Existing NABIP (formerly NAHU) Score	
Introduction to the NABIP Medicare Course	<input type="radio"/>
NABIP Attestation	<input type="radio"/>
Score N/A	
NABIP Medicare Training PY2023	<input checked="" type="radio"/>
Score N/A	<i>option to transfer scores will be in this section</i>
NABIP Attestation - Completion	<input type="radio"/>
Score N/A	

Accessing NABIP and Transferring Scores

You will need to “purchase the course” by adding it to the cart and completing the checkout process. The discounted rate for purchasing NABIP Medicare Certification Training through Humana is \$90, unless the agency offers a fee waiver. (contact your agency to inquire if a fee waiver applies.)



The NABIP Medicare training consists of 3 training sections and 1 test section. Upon completion of the first three sections you will be able to take the final exam. Upon launching or starting the test, you will be prompted to enter your contact information, National Producer Number (NPN) and select Humana as a carrier.

NOTE: With each test attempt, you are required to review your contact information, National Producer Number (NPN) and carrier selections. You will have six attempts to pass the test with a score of 85%



When all four sections show a green “complete”, you have completed the NABIP Medicare Training portion of your certification. Now click the RED X in the upper right corner to logout of the NABIP site and return to HMU to complete your course enrollment.

Accessing NABIP and Transferring Scores

2022 Medicare, Medicare Advantage and Compliance Requirements			
1	 Medicare, Medicare Advantage and Compliance Requirements: Unit 1	Delivery Type: Self-Paced Learning Module	Purchase Date: May 26, 2021 COMPLETE (05/24/2021)
2	 Medicare, Medicare Advantage and Compliance Requirements: Unit 2	Delivery Type: Self-Paced Learning Module	Purchase Date: May 26, 2021 COMPLETE (05/26/2021)
3	 Medicare, Medicare Advantage and Compliance Requirements: Unit 3	Delivery Type: Self-Paced Learning Module	Purchase Date: May 26, 2021 COMPLETE (06/01/2021)
4	 Carrier Test 2021 Medicare, Medicare Advantage and Compliance Requirements Final Exam	Delivery Type: Final Exam	Purchase Date: May 26, 2021 COMPLETE (06/08/2021)

Click the Return button in lower left corner of the HMU browser window to return to your course outline.

Your NABIP score will be displayed and you will be able to continue with the course.

Title	Status
Introduction	
How to Complete Humana's Recertification	✓
NABIP - Access Training or Transfer Existing NABIP (formerly NAHU)	
Score	
Introduction to the NABIP Medicare Course	✓
NABIP Attestation	✓
Score N/A	✓
NABIP Medicare Training PY2023	✓
Score 95%	✓
NABIP Attestation - Completion	✓
Score 95%	

If your score did not transfer, simply click the NABIP link again for HMU to check for your score and pull it over.

If you are still not able to transfer your score after following these steps, or need any other assistance, please contact Humana Agent Support at 1-800-309-3163.